



# Beacon Family Services

## Statement of Purpose

### Our Mission Statement

Beacon Family Services helps children and their parents, carers and teachers develop and build strong connections and healthy relationships using play-based therapies and training so that they can feel safe and secure.

### Our Principles and Values

Established in 2018, Beacon Family Services is a not-for-profit, therapeutic family support agency based in the West Midlands. We work directly with children and/or their parents, carers, teachers, social workers or other professionals, including those who have no access to funding.

We provide evidence-based, attachment-led services, such as therapeutic support or psychoeducation and training, to enhance attachment relationships resulting from a child's social and/or mental health needs or experiences of trauma.

The welfare of children is our fundamental priority. We believe every child has a right to grow up in a stable, nurturing family environment and that children's self-esteem, sense of belonging, ability to trust and care for self and others is enhanced by supporting their positive social engagement with their family and community.

#### We support these beliefs through:

- ◆ listening to each family's unique experiences so that children get the bespoke service they need
- ◆ building relationships with families, offering understanding and support so that families can overcome developmental challenges and improve their quality of life
- ◆ supporting adoptive, fostered and kinship families to improve the relationships of children and their primary carers so that children can overcome trauma and the loss of their early experiences

- ◆ offering expert therapy in a professional and inclusive way so that children and their parents and carers feel safe
- ◆ helping families access therapeutic support so that all children can benefit from support with emotional wellbeing
- ◆ building partnerships with community organisations so they can develop relationship-based approaches to supporting families
- ◆ helping parents develop confidence in safe and expertly supported therapeutic environments so that parents can develop their relationships with their children

### Who we work with

**We work with families**, providing assessments to help determine what a child needs. This informs the provision of therapeutic work and psychoeducation to help meet the identified needs.

**We work with other professionals** to provide training around the models and approaches we use, supervision and peer support.

**We work with the community** providing an innovative group model of child and family therapy, assisting community organisations to further develop relationship-based approaches to supporting families.

**We work with schools** to identify children's bespoke needs. We offer consultation to support children's emotional and social needs and assist them be ready to learn and achieve their full potential.

## Our models of therapy

We draw on a range of therapeutic models to deliver bespoke services to meet the needs of individual families, groups of families, schools, organisations and other professionals. They are staffed according to the level of qualification, certification and number of staff required.

### **Clinical Theraplay®, DDP or SAI intervention**

These sessions are delivered by a certified and experienced Theraplay®, DDP or SAI practitioner to a child and/or a caregiver.

### **Focussed Group Theraplay®**

These sessions are delivered by a foundational Theraplay® practitioner to families or schools in small groups.

### **Professional Training and Supervision**

In addition to Theraplay®-based sessions, we deliver training for schools and organisations and provide supervision for those training to become practitioners.

Training and supervision are led and delivered by a certified practitioner for social workers, counsellors, therapists, schools and other organisations working with children or families.

We ensure that all clinical work and targeted group interventions are built on an assessment and analysis of need. This informs the design of the intervention, delivery of clinically supervised therapeutic intervention and an evaluation which includes recognised, standardised measures.

## Information for children

We have created a friendly and accessible guide to explain our services to children. You can access the guide on our website in Further Information, in the About Us section under '[Speaking to your child about us](#)'.

## Location of service delivery

We provide services to children and families at our fully equipped play space, in their homes and schools and other community venues.

## Organisational Structure and Governance

Beacon Family Services is a fully constituted Community Interest Company (CIC) which means that we are driven by our desire to support children and families and not by profit. Our financial surplus is reinvested in developing and improving our services.

Our experienced Board of Directors ensure we operate in accordance with our Articles and Memorandum of Association which define our charitable activities to ensure we comply with the detailed requirements of the Community Interest Companies Regulations and our Annual Community Interest Report.

Charlotte Jenkins is the Founder and CEO of Beacon Family Services. She is a qualified social worker, registered with Social Work England. Charlotte oversees delivery of all work with children and families.

Beacon Family Services operates across the UK and beyond. Our collective experience gives us insight into how we better support families earlier. The outputs of these insights into early and preventative mental and emotional health care are developed by Beacon Services Resources CIC, trading as [lumin&us®](#) into innovative resources for families and professionals

## Our staff

Beacon Family Services has a multidisciplinary team of paid and voluntary staff, all of whom are:

- ◆ experienced professionals
- ◆ trained to graduate level in child development
- ◆ experienced in child and adolescent mental health work

And, all staff who use protected titles are registered with the relevant body.

## Quality assurance

To ensure the quality of our service, all staff:

- ◆ have regular supervision, individually and as a team
- ◆ are committed to the requirement of their professional body for Continuous Professional Development and commit to the Beacon Family Services training and development plan
- ◆ actively seek the views of children and families about our service informally, through the Management Committee's Parent Representative and through other feedback channels such as surveys and questionnaires

Staff from other organisations or schools working with Beacon Family Services can expect to be supported so that they can offer families an outcomes-based service which evidences the positive impact of intervention.

## Working with statutory organisations

When working with statutory organisations, Beacon Family Services:

- ◆ ensures delivery of a high quality, evidence-led, professional service which represents great value for money
- ◆ ensures the service is delivered by experienced, qualified and clinically supervised staff
- ◆ ensures services are accessible, flexible and delivered at times and locations which reflect the needs of the children and families they refer
- ◆ ensures continual monitoring and reviews of the experiences of children and families accessing our services to enable us to constantly improve our service and our impact

## Grants and Funding

When working with grant-making funding bodies, Beacon Family Services is committed to soundly managing all funds in a responsible and accountable manner to ensure the expected outcome is achieved on behalf of the funder.

We encourage all users and commissioners of our services to share their experiences of our service and share any concerns with us at [info@beaconservices.org.uk](mailto:info@beaconservices.org.uk).

## Safeguarding Policy and Complaints Procedure

Our Safeguarding Policy and Complaints Procedure documents can also be found on our website in the About Us section.

## Responsible Individual and Registered Provider

Charlotte Jenkins, MA DipSW, PGCC, certified Theraplay® Practitioner, DDP Practitioner becoming certified, Safe and Sound Protocol Practitioner.

## Beacon Family Services Registered Address

The Community Hub  
Farthing Lane  
Sutton Coldfield  
B72 1RN

## OFSTED contact details:

[contact.ofsted.gov.uk/contact-form](https://contact.ofsted.gov.uk/contact-form)

## Social Work England contact details:

[socialworkengland.org.uk/about/contact-us/](https://socialworkengland.org.uk/about/contact-us/)

This document has been designed to meet the requirements of the Adoption Support Agencies (England) and Adoption Agencies (Miscellaneous Amendments) Regulations 2005 (regulations 5 and 6), The Adoption Support Agencies (England) (Amendment) Regulations 2010 and the Adoption National Minimum Standards 2014.



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